

17 July, 2018

Re: Goway Sydney Retail Travel Issues

Thank you for contacting us in regards to the above matter. I was recently made aware of the irregular nature of some of the payments for bookings that were sold in Australia under the premise of being offered by Goway Travel.

Having founded the company in 1970, Goway remains family owned, and my family and I apologise sincerely for the inconvenience experienced by those affected. We do intend to refund payments made by innocent parties once we have discovered the full extent of the situation and the independent audit is complete.

We have taken the following actions:

- Appointment of Ian Johnston in Sydney as my representative in Sydney.
- Appointment of Richard Glover Law Practice in Sydney.
- Appointment of PKF Accountants in Sydney to undertake an extensive forensic audit of all payments and bookings related to the above.

I am personally committed to discovering the extent of the situation, but I ask for your patience and cooperation whilst the audit takes place. We recognize that there may be a need to take appropriate legal action against any parties involved, but we must first document all transactions.

As a large number of people are involved, it is impossible for us to correspond with each individual at this stage, and I apologise for this.

Goway Sydney is working on a more detailed statement which we hope to send you before the end of the week.

Sincerely,



Bruce J. Hodge
Founder and President
